

SALES GROWTH RECIPE: PRODUCT AD + SECRET SAUCE

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BRAND: EVERYPLACE HOW CAN OLV INVESTMENTS WORK HARDER FOR FMCG IN 2020?



Align OTS with the moments of highest receptivity Flights → Purchase cycle planning

Measure and optimise

Media & attitude KPIs \rightarrow holistic outcome analysis

nex:

TO UNLOCK OPPORTUNITIES WE NEED TO UNDERSTAND A CUSTOMER JOURNEY

WM Momentum:

- Barriers and drivers
- Most influential touchpoints
- Purchase cycle insights



A WM CASE STUDY

HYPOTHESIS

Brand OLV campaign with smart targeting based on customer purchase behavior has a direct impact on sales



CAMPAIGN AND MEASUREMENT PLAN DESIGN

Test group

X5 consumers with a high probability of repurchasing a mouthwash in the next 7 days

Retrospective purchase data analysis & purchase probability calculation with a scoring model

Control group

Mouthwash category buyers at X5 stores

Sales lift study from X5 on both groups

CAMPAIGN DELIVERED TANGIBLE SALES AND PENETRATION UPLIFT

Sales

+6.3 p.p.

Customers

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+7.3 p.p.
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Brand penetration

+12 p.p.

Uplifts - test vs control group



HOW TO MAKE YOUR SECRET SAUCE?

Decode consumer journey and purchase cycle

Own hypothesis and manage partnerships

Embrace data science

THANK YOU!



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Got the brief?

